



"RE-BUILDING THE CITY'S WATER SYSTEMS FOR THE 21ST CENTURY"

Sewerage & Water Board of NEW ORLEANS

MITCHELL J. LANDRIEU, President
WM. RAYMOND MANNING, President Pro-Tem

625 ST. JOSEPH STREET
NEW ORLEANS, LA 70165 • 504-529-2837 OR 52W-ATER
www.swbnola.org

FOR IMMEDIATE RELEASE
October 22, 2012

Contact Robert Jackson 504-269-7978 or
Brenda Thornton 504-269-7819

CREDIT ADJUSTMENT FOR BOIL WATER EVENT

The Sewerage and Water Board is informing customers that they will receive a one-day credit adjustment on their October bill to reflect the recent "Boil Water" event.

Executive Director, Marcia St. Martin said, "It is our intention to provide potable drinking water every day. In consideration of the Boil Water Advisory, we determined that it was prudent not to charge customers for water usage during that event."

The October water and sewer bill will include a credit adjustment for the average of one-day of usage during that billing period. Ms. St. Martin noted that this adjustment is limited to customers in the east bank service area and is for water service only, as sewer service was not interrupted.

###

THIS PAGE INTENTIONALLY LEFT BLANK.